

Resources for Retail

Coursera provides courses from top universities and companies on retail management, sales techniques, and customer service.

• Coursera

edX features courses on business fundamentals, sales, and marketing from renowned institutions.

<u>edX</u>

HubSpot Academy offers free courses on inbound sales and customer service.

HubSpot Academy

Kootenay Employment Services has a collection of articles on various career advice topics.

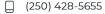
- "Enhancing Your Customer Service Skills"
- "Improving Your Time Management Skills"
- "Social Skills in the Workplace"
- "Communication Skills and Your Resume"

LinkedIn Learning offers a variety of courses on communication, sales, customer service, and conflict resolution.

• LinkedIn Learning

National Retail Federation (NRF) offers certifications, training, and resources for retail professionals.

• NRF



119 11th Ave N, Creston, BC, V0B 1G0







Retail Council of Canada provides resources and courses specifically tailored to the retail industry.

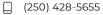
• Retail Council of Canada

Skillshare features classes on sales, customer service, and business skills relevant to retail.

• <u>Skillshare</u>

Udemy offers a wide range of courses on retail skills, including sales strategies, time management, and product knowledge.

• <u>Udemy</u>



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