



## Resources for Retail

**Coursera** provides courses from top universities and companies on retail management, sales techniques, and customer service.

- [Coursera](#)

**edX** features courses on business fundamentals, sales, and marketing from renowned institutions.

- [edX](#)

**HubSpot Academy** offers free courses on inbound sales and customer service.

- [HubSpot Academy](#)

**Kootenay Employment Services** has a collection of articles on various career advice topics.

- [“Enhancing Your Customer Service Skills”](#)
- [“Improving Your Time Management Skills”](#)
- [“Social Skills in the Workplace”](#)
- [“Communication Skills and Your Resume”](#)

LinkedIn Learning offers a variety of courses on communication, sales, customer service, and conflict resolution.

- [LinkedIn Learning](#)

National Retail Federation (NRF) offers certifications, training, and resources for retail professionals.

- [NRF](#)





KOOTENAY  
EMPLOYMENT  
SERVICES

Retail Council of Canada provides resources and courses specifically tailored to the retail industry.

- [Retail Council of Canada](#)

Skillshare features classes on sales, customer service, and business skills relevant to retail.

- [Skillshare](#)

Udemy offers a wide range of courses on retail skills, including sales strategies, time management, and product knowledge.

- [Udemy](#)

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